

Financial assistance decision-making framework

Step 1 – Is other assistance available?

Check that all other sources of financial assistance for this need have been accessed and exhausted.

- Rangatahi may have financial entitlements they are not yet aware of or accessing.
- Transition support funds are available to supplement the existing entitlements or income of rangatahi, not replace it.

Yes →



Help rangatahi apply for the financial assistance available to them.

No ↓

Step 2 – Is it an emergency need?

Ensure rangatahi in crisis can meet their basic needs in a timely manner (eg a place to stay, food, and a change of clothing).

- Many requests for emergency help are likely to come from rangatahi with high or complex needs.

Yes →



Provide assistance up to delegated amount. Seek manager approval over delegated amount.

No ↓

Step 3 – Will it help achieve independence?

Assess if it will help them move towards or achieve independence.

- Key enablers of independence include a sense of identity and connectedness, stable housing, good health, and development (eg education, training, job-seeking or work).
- Consider the goals included in their transition plan and their current life circumstances.

No →



Consider declining assistance.

Yes ↓

Step 4 – Is the request reasonable and practical?

Consider whether the request is reasonable and practicable.

- Is it a necessary or typical purchase for a rangatahi?
- Would it be deemed relatively affordable or reasonably priced?
- Is rangatahi able to achieve the benefit or attain the goal?
- Would there be any adverse impacts of declining the request?

No →



Consider declining assistance.

Yes →



Consider providing assistance to delegated amount. Seek manager approval over this amount.

Yes ↓

Step 4b – Do they have high or complex needs?

Give particular consideration to funding requests for assistance from rangatahi with high or complex needs.

- This group may incur higher costs (eg resulting from unstable living arrangements or mental health or substance issues).
- This group is less resilient and may be struggling or reluctant to engage with mainstream services, such as primary health care.

No ↗

Yes →



Consider providing assistance to delegated amount. Seek manager approval over this.